

License Update Requests



Creating a Hauptwerk License Update Request File

Your Hauptwerk USB key must be activated prior to using Hauptwerk in licensed mode. Activation is done remotely through the Internet by you sending an update request file to Milan Digital Audio. Please follow the instructions below to activate your Hauptwerk USB key. You must have an Internet connection to obtain your license update. Various licensed virtual instruments may also require a license update to your Hauptwerk USB key, please follow these same steps for applying both Hauptwerk updates as well as instrument specific updates.

1. Run Hauptwerk and choose File | Create a license update request file...

	Hauptwerk	File Organ	Combinations	Temperament	Functions	General settings	Organ settings		
		Install organ, sample set, temperament or impulse response Un-install organ, sample set, temperament or impulse response Import Hauptwerk version 1 organ							
		Create a license update request file							
		Save any unsaved settings changes [Hauptwerk auto-saves periodically anyway] Backup your current Hauptwerk settings and personal data Restore your current Hauptwerk settings or personal data from a backup Create a diagnostic file to send to your support provider View/extract contents of a backup or diagnostic file							
		Shut compu Re-start co	iter down mputer	0 11 D 1		D U			
			TM	VIRTU	AL PIPE	ORGAN			
						Mi	lan digital audio		
Frame:	Transp:	Tune:	Temper:	Redir 1:	Redir 2	2: Record	Capture Active		

2. Save this file to your computer.

Save license update request file as			
Save As: HauptwerkLicenseUpdateRequestFile			
Where: 🔲 Desktop			
Cancel Save			

3. Visit http://www.hauptwerk.com/licenseupdates and fill out the License Update Submission form. Use the form to attach your license update file then click Submit. The file will be sent to us and we will apply the license update(s) and send an email back to you containing a file attachment with the newly updated file.

Applying a Hauptwerk License Update Request File

After receiving your license update request file we will activate the license and email you a new file back by email. You will need to apply this update so that your Hauptwerk USB key is updated with the new license. Please perform the following steps to activate your Hauptwerk USB key.

1. Save the file from the email attachment to your desktop.

2. Run Hauptwerk and choose File | Apply a license update file...

K	Hauptwerk	File	Organ	Combinations	Temperament	Functions	General settings	Organ settings
0		Install organ, sample set, temperament or impulse response Un-install organ, sample set, temperament or impulse response Import Hauptwerk version 1 organ						
		Create a license update request file Apply a license update file						
		Save any unsaved settings changes [Hauptwerk auto-saves periodically anyway] Backup your current Hauptwerk settings and personal data Restore your current Hauptwerk settings or personal data from a backup Create a diagnostic file to send to your support provider View/extract contents of a backup or diagnostic file						
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							Mi	lan. digital audio
Frame:	Transp:	1	Fune:	Temper:	Redir 1:	Redir 2	2: Record	Capture Active

$\bigcirc \bigcirc \bigcirc \bigcirc \bigcirc$	Select license update file
	Desktop Q search
► DEVICES	Name
	HauptwerkDongleUpdate.LicUpd.Hauptwerk.rar
► SHARED	HauptwerkLicenseUpdateRequestFile.c2v
▶ PLACES	
▶ MEDIA	
New Folder	Cancel Open

3. Navigate to the location where you saved the file to, click on the file name, then click Open.

Hauptwerk will now apply the license update to your Hauptwerk USB key and display a message informing you that the update was applied successfully. Now close and relaunch Hauptwerk and your license will be applied.

4. Check in the menu Help | About Hauptwerk (Windows) or Hauptwerk | About Hauptwerk (Mac OS X) to verify the version you are running and that the licensed has been applied by looking at the License type line. This shows the license that you have for Hauptwerk.



Please visit http://www.hauptwerk.com/contact to contact us if you encounter and problems while applying the license update.